



# Acupuncture

Reimbursement Policy ID: RPC.0018.1200

Recent review date: 12/2025

Next review date: 12/2026

*AmeriHealth Caritas North Carolina reimbursement policies and their resulting edits are based on guidelines from established industry sources, such as the Centers for Medicare and Medicaid Services (CMS), the American Medical Association (AMA), state and federal regulatory agencies, and medical specialty professional societies. Reimbursement policies are intended as a general reference and do not constitute a contract or other guarantee of payment. AmeriHealth Caritas North Carolina may use reasonable discretion in interpreting and applying its policies to services provided in a particular case and may modify its policies at any time.*

*In making claim payment determinations, the health plan also uses coding terminology and methodologies based on accepted industry standards, including Current Procedural Terminology (CPT); the Healthcare Common Procedure Coding System (HCPCS); and the International Classification of Diseases, 10th Revision, Clinical Modification (ICD-10-CM), and other relevant sources. Other factors that may affect payment include medical record documentation, legislative or regulatory mandates, a provider's contract, a member's eligibility in receiving covered services, submission of clean claims, and other health plan policies, and other relevant factors. These factors may supplement, modify, or in some cases supersede reimbursement policies.*

*This reimbursement policy applies to all health care services billed on a CMS-1500 form or its electronic equivalent, or when billed on a UB-04 form or its electronic equivalent.*

*To the extent that any procedure and/or diagnosis codes are specified in this policy, such inclusion is provided for reference purposes only, may not be all inclusive, and is not intended to serve as billing instructions. Listing of a code in this policy does not imply that the service described by the code is a covered or non-covered health service. Benefit coverage for health services is determined by federal, state, or contractual requirements and applicable laws that may require coverage for a specific service. The inclusion of a code does not imply any right to reimbursement or guarantee claim payment. Other Policies and Guidelines may apply.*

## Policy Overview

Acupuncture is not a covered service by AmeriHealth Caritas North Carolina according to the North Carolina Department of Health and Human Services (NCDHHS).

## Exceptions

N/A

## Reimbursement Guidelines

Acupuncture is defined by the North Carolina as a form of health care performed by the insertion and removal of specialized needles at specific areas of the human body, with or without the use of supplemental techniques.

Non-covered codes include but are not limited to:

- 97810 - Acupuncture, 1 or more needles; without electric stimulation, initial 15 minutes of personal one-on-one contact with the patient
- +97811 - Acupuncture, 1 or more needles; without electric stimulation, each additional 15 minutes of personal one-on-one contact with the patient after the initial 15 minutes, with re-insertion of needles.
- 97813 – Acupuncture, 1 or more needles; with electric stimulation, initial 15-minute personal one-on-one contact with the patient.
- +97814 – Acupuncture, 1 or more needles; with electric stimulation, each additional 15 minutes of personal one-on-one contact with the patient, with re-insertion of needles.

No separate payment is made for the following:

- Any services that are incidental to the acupuncture visit. Evaluation and Management (E/M) visit codes (CPT 99202-99499) should not be reported for acupuncture services.
- Additional acupuncture visits after a course of treatment for a symptom that has not shown any evidence of clinical improvement or has worsened.

Clinical documentation must support the condition being treated and the services that were rendered.

Refer to CPT/HCPCS manuals for complete descriptions of procedure codes and their modifiers, and to the ICD-10-CM manual for guidelines and descriptions of diagnoses and other conditions.

## Definitions

### Acupuncture

The technique of inserting thin needles through the skin at specific points on the body to control pain and other symptoms.

## Edit Sources

- I. Current Procedural Terminology (CPT) and associated publications and services.
- II. International Classification of Diseases, 10th Revision, Clinical Modification (ICD-10).
- III. Healthcare Common Procedure Coding System (HCPCS).
- IV. Centers for Medicare and Medicaid Services (CMS).
- V. The National Correct Coding Initiative (NCCI).
- VI. <https://medicaid.ncdhhs.gov/documents/providers/bulletins/archives/0904specbull/download>.

## Attachments

N/A

## Associated Policies

RPC.0007.1200 Add on Codes

RPC.0024.1200 Medically Unlikely Edit(MUE)

## Policy History

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|---------|--|
| 12/2025 | Reimbursement Policy Committee Approval  |
| 10/2025 | Annual Review <ul style="list-style-type: none"><li>• Updated Associated Policies</li></ul>  |
| 06/2025 | Minor updates to formatting and syntax   |
| 04/2025 | Revised preamble   |
| 02/2025 | Reimbursement Policy Committee Approval  |
| 12/2024 | Annual review <ul style="list-style-type: none"><li>• No major changes</li></ul>   |
| 04/2024 | Revised preamble   |
| 02/2024 | Reimbursement Policy Committee Approval  |
| 08/2023 | Removal of policy implemented by AmeriHealth Caritas North Carolina from Policy History section  |
| 01/2023 | Template Revised <ul style="list-style-type: none"><li>• Revised preamble</li><li>• Removal of Applicable Claim Types table</li><li>• Coding section renamed to Reimbursement Guidelines</li><li>• Added Associated Policies section</li></ul> |